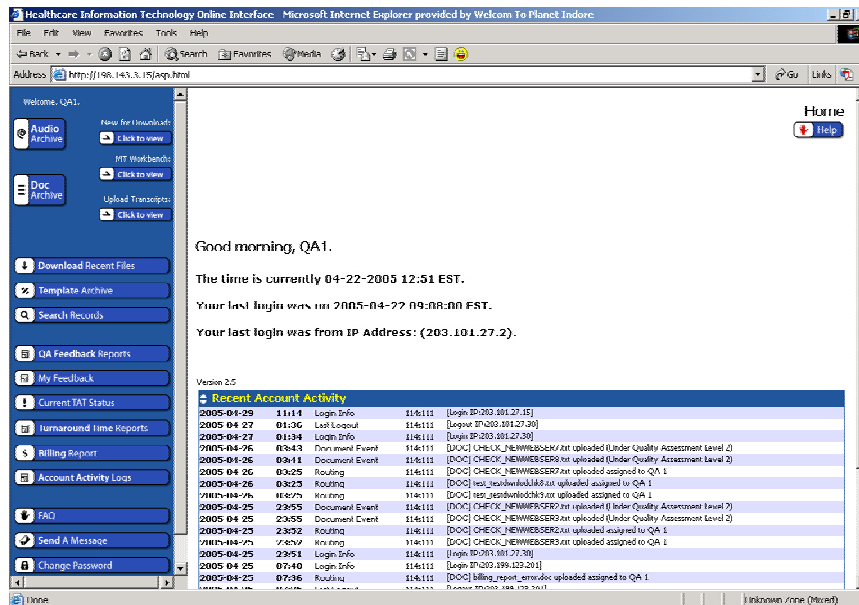


STATscript Online

QA1 User Guide, Version 2.5



STATscript Online – The Friendly Web-Platform which Saves Money!

STATscript Online is a web-based file routing and dictation platform that facilitates audio file transfer from the physicians to the assigned transcriptionists and typed reports back to the physicians. STATscript Online manages the full life cycle of documents from the time they enter the system as dictated audio files, through distribution to the medical transcriptionists and editors, and finally back to the physicians.

The transcriptionists can pick up their assigned work from any PC connected to the Internet. STATscript has designed a very simple and user-friendly interface for users with little computer background and busy workdays.

The highlight of the STATscript Online system is the simple and friendly approach. There is no behavior change in the transcription procedure and transcriptionists can keep transcribing the same way they have been doing in past. There are no restrictions on the use of any specific transcription hardware or software. STATscript Online only works as a file routing platform with optimizing the workflow and control.

Thank you for your interest in STATscript Online!

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System Requirements

STATscript Online is a web-based routing platform that does not require any specific hardware or software installation. Any computer with Internet Explorer 5+ and an Internet connection can run STATscript Online.

Getting Started

1. Go to www.STATscriptOnline.com and click on "Client Login".
2. Enter your username and password to access your account.

Process Flow on STATscript Online



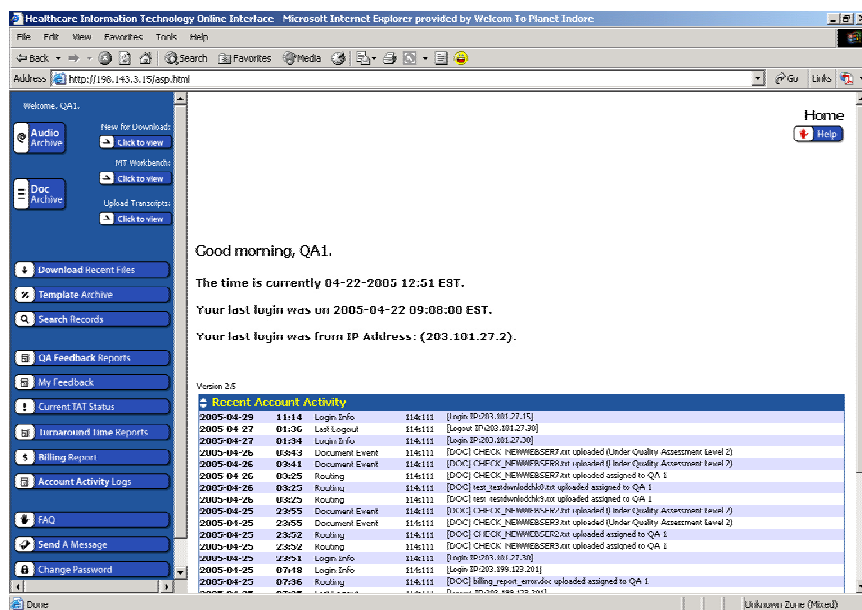
- Doctor dictates a medical note i.e. audio file on toll free dictation service, digital recorder, in-house dictation system and creates template (a pre-decided format to tell the MT that this audio file has to be transcribed in this particular format).
- Doctor logs in our system and uploads the audio file along with the template.
- Our system then assigns the files to the MTs according to their availability status.
- System gives email notification to the MTs regarding the assignment of files.
- MTs log in the system and download the files to their own PC.
- MT transcribes the file using any audio player, foot-pedals and word processors and then uploads it by logging in the system.

- If workflow for the particular doctor is set as MT->Doctor, document is delivered to the doctor. While if workflow is set as MT->QA1->Doctor, file goes to the QA1 for editing.
- System gives email notification to the QA1 or doctor depending upon the workflow.
- QA1 logs in the system and downloads the file. He edits it and again uploads the edited version of the document.
- If workflow for the particular doctor is set as MT->QA1->Doctor, document is delivered to the doctor and if workflow is set as MT->QA1->QA2->Doctor, file goes to the QA2 for further editing.
- System gives email notification to the QA2 or doctor depending upon the workflow.
- QA2 logs in the system and downloads the file. He edits it and again uploads the edited version of the document.
- File is finally delivered to the doctor.

STATscript Online is a file routing platform and does not involve in the actual transcription procedure. MTs can use their own way of transcribing the files, choosing the audio player and foot-pedals and working on any word processor from Word Perfect, to Notepad to MS Word.

Front Page

When QA1 successfully logs in, his personalized Home Page will show up. From the Home Page he will be able to manage his entire account.



1. QA1 greeting with last login information as per Eastern Standard Time.
2. Just above the details of recent account activity – software version is given.
3. In middle of the page, details of recent account activity are displayed. It shows date, time of occurrence of event, type of event, account ID from which concerned event has occurred and IP address from where the event occurred. This information is shown of last 3 to 4 days. Click "Account Activity Logs" in the Navigation Bar for a detailed report.

4. On the right corner, are round buttons called Audio Archive and Doc Archive. Audio Archive shows the details of all the dictations. Doc Archive gives the details of all the transcribed files.
5. "New for Download" displays the details of new dictations assigned to the QA1 by the system or MT Admin depending upon workpool type. "MT Bench" is a read only screen, which gives an estimate of the number of audio files that are expected to come to the QA1 for editing. "Under Edit" is a secure interface from where QA1 can upload the edited files.
6. Navigation Menu option buttons are on the right middle of the page. Various facilitating options available to the QA1 are:
 - Download Recent Files: Helps the QA1 to download the transcribed files with one click. System automatically downloads the dictations without QA1's initiation to download them individually.
 - Template Archive: This option displays the details of all the templates uploaded by the doctor for the QA1.
 - Search Records: The QA1 can retrieve the audio and transcribed files depending upon the selected search criteria.
 - QA Feedback Reports – Helps to generate summary or detailed report of the feedback given by the QA2 for QA1's performance.
 - My Feedback – helps to generate summary or detailed report of the feedback given by the QA1 for MT's performance.
 - Current TAT Status - Displays the Turn Around Time details for files under editing process.
 - Turnaround Time Reports: This option displays the TAT details for the completed transcribed files.
 - Billing Report: Helps the QA1 to generate an online billing report on the basis of the selected criteria for particular date range.
 - Account Activity Logs: This option gives a detailed report of all events occurring in the QA1's account on event type basis for the selected duration.
 - FAQ: These are frequently asked questions with answers to most of the doctor's general queries.
 - Send A Message: Helps the QA1 to send messages to the site administrator and the MT administrator if he/she faces any technical problem and to the MTs/QAs and the MT Administrator if he/she has any transcription problem. There is no need to enter any email address or setup Outlook to use this web-based messaging function.
 - Change Password: The QA1 can change his or her account password using this option.
 - Exit: This option logs out the QA1 from the system.

Audio Archive

Audio archive is a store of all the dictations (audio files) uploaded by the doctor. A detailed report of dictations uploaded in last fifteen days is displayed by default but a date-sorted report on dictator account basis can also be generated. You can download, listen to the audio files, view, download the transcribed files and compared documents and monitor the audio files' status online.

Healthcare Information Technology Online Interface - Microsoft Internet Explorer provided by Welcom To Planet Indore

Address: http://198.143.3.15/asp.html

Welcome, QA1.

Audio Archive

New For Downloads: Click to view

MT Workbench: Click to view

Upload Transcripts: Click to view

Download Recent Files

Template Archive

Search Records

QA Feedback Reports

My Feedback

Current TAT Status

Turnaround Time Reports

Billing Report

Account Activity Logs

FAQ

Send A Message

Change Password

What would you like this page to show?

Show Files of dictator: All From: 04/14/2005 To: 04/29/2005 Go

Audio Files Archive Total : 3
Audio Files Length Total : 10 Minute(s)
Audio Files Size Total : 949 KB
Click on FILE ID to download, view and/or edit

Current Page: 1 Jump to Page: 1

File ID	Dictator	Audio Filename	Size	Dictation Date/Time	Stat	Red Flag	Status	MT File	QA1 File	QA2 File	Compared Document
1184057	108107	CHECK_NEWWEBSEVER9.dss	215 K (186 s)	2005-04-26 00:35:00			wait	112x111	1184102	1146111	
1184077	108107	CHECK_NEWWEBSEVER2.dss	215 K (186 s)	2005-04-25 23:33:00			wait	112x111	1184053	1146111	1161111
1184076	108107	CHECK_NEWWEBSEVER3.dss	215 K (186 s)	2005-04-25 23:33:00			wait	112x111	1184058	1146111	

What would you like to do with the selected files?

☐ Download Selected Audio Files

☐ Download compared document(s) ☐ with audio file All

Perform my selected action

https://198.143.3.15/scripts/archive_audio.cg?bsort=6

Column details:

All of the column buttons are sorting buttons.

1. File ID – This column displays the unique file ID assigned automatically by the system.
2. Dictator – This column shows the doctor (dictator) name or ID to whom the audio file belongs.
3. Audio File Name – This column shows the audio file name.
4. Size – This column displays the audio file length in seconds and the size in Kbytes. It shows 0 sec/K if no information is available in the file header information.
5. Dictation Date/Time – This column displays the upload date and time of the dictation as per EST and 24-hour-clock.
6. Stat – If the audio file is marked “Urgent” by the doctor, a red tick is shown to signify that this audio file is to be transcribed/edited on a priority basis.
7. Red Flag – This column shows a Red Flag image along with the account ID of the MT/QA who had red flagged it.
8. Status – This column shows the audio file status. It helps you to determine the file status that is depicted in a color schema to make it clearly visible.



Red - The audio file is waiting to be downloaded.



Yellow with #1 – The editor (QA) is working on the file.



Yellow with #2 – The senior editor is working on the file, and is ready to be uploaded soon.



Green – The file has been successfully downloaded and approved by the physician.



eGreen – The file has been downloaded and electronically signed (eSigned) by the physician.

9. MT File – This column shows the MT ID, document file ID and blue button. Click either file ID or blue button to view the file.
10. QA1 File – This column displays the QA1 ID. If the QA1 has already uploaded the edited document file, it also shows a blue button.
11. QA2 File – This column displays the QA2 ID. If the QA2 has uploaded the edited document file, it also shows a blue button.
12. Compared Document: The QA1's document file is compared with the final file uploaded for the doctor so that it serves as direct feedback for him. This column shows "NA" when the file is not compared, "Waiting" when the file is in the process of comparison and "Same" when there were no changes made to the document file. Click the dark blue button to view the file.
13. Template – If the doctor has uploaded any template along with the audio file, or there has been an auto selection of the template by the system, this column shows the link for the template. If there is no template for the audio file, it shows "NA".
14. Attachment – This column displays a paper clip image to show any attachment uploaded by the doctor with the audio file. Download the attachment by clicking this image.
15. Upload – This column displays the orange button to upload the document file against the corresponding audio file. Nothing is shown if the document file has already been uploaded.
16. Remarks – The last column depicts the dictator's (doctor's) remark for the transcriptionist for this audio file.

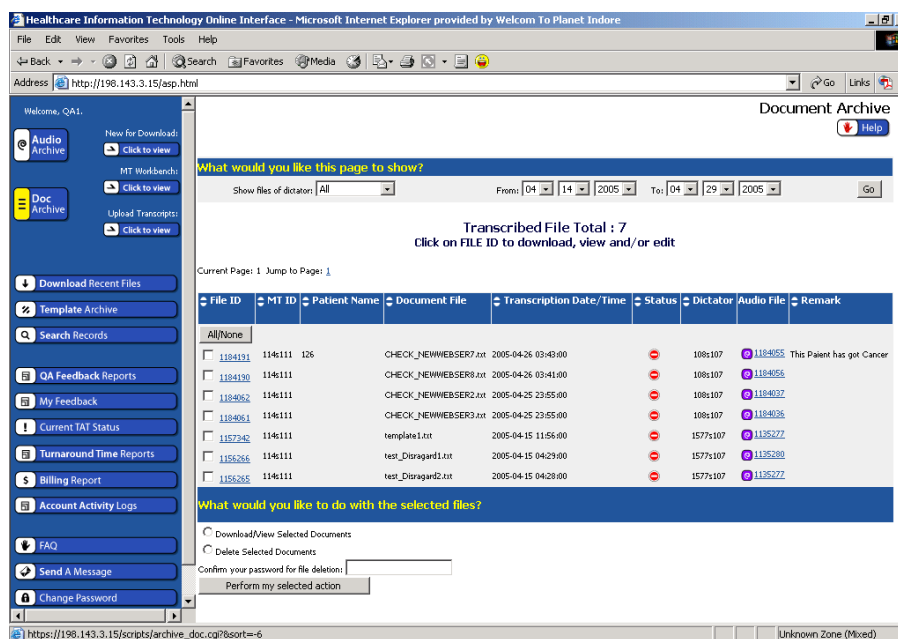
Checkbox operations

Checkbox functions facilitate the QA1 to perform group activity on the files.

- Download Selected Audio Files
- Download Compared Documents with audio files (QA1 Specific).

Doc Archive

Doc Archive is a store of all the transcribed files uploaded by the QA1. A detailed report of document files uploaded in last fifteen days is displayed by default but a date-sorted report on dictator basis can also be generated. You can view, download, delete the document files, download, review the audio files and monitor the file status.



Column Details

All of the column buttons are sorting buttons.

1. File ID – This column shows the unique file ID assigned by the system.
2. MT ID – This column displays the MT/QA1 who last uploaded the file for the doctor.
3. Patient Name – This column shows the Patient/Client name.
4. Document File Name – This column displays the document file name.
5. Transcription Date/Time – This column shows the upload date and time of document file as per EST.
6. Status – This column shows the transcribed file status. It helps you to determine the file status, which is depicted in a color schema to make it clearly visible.



Red – For Approval: The file has been uploaded by the MTSO and waiting for approval by the physician.



Green – Approved: The physician has successfully downloaded the file.



Green – e Signed: The physician has successfully downloaded and electronically signed the file.

7. Dictator – This column shows the doctor (dictator) name.
8. Audio File – This column shows the audio file ID. It also displays the green button signifying that file is online and a red button to show that the audio file is offline. Click this button to send a message requesting the Admin to get the file online.

9. Remarks – If the QA1 had a problem while transcribing the audio file and he/she feels that it should be brought to the doctor's attention, the system provides him/her with the option to add a remark for the audio file while uploading the file. This column displays this remark for the file.

Checkbox operations

Checkbox functions facilitate the QA1 to perform the following activities on the files in a group.

- Download/View Selected Documents
- Delete Selected Documents

New for Download

New for download displays the details of the dictations, which the QA1 has not yet downloaded. This screen looks similar to the Audio Archive. The count of this folder decreases when the QA1 downloads the file.

Healthcare Information Technology Online Interface - Microsoft Internet Explorer provided by Welcom To Planet Indore

Address: https://198.143.3.15/asp.html

Welcome, QA1.

New for Download: 19
Audio Files Length Total : 73 Minute(s)
Audio Files Size Total : 6371 KB
Click on FILE ID to download, view and/or edit

File ID	Dictator	Audio Filename	Size	Dictation Date/Time	Status	Red Flag	MT File	QA1 File	QA2 File	Compared Document	Temp
1153110	Doctor	CHECK_NEWWEBSERVERS.dss	316 K	2005-04-28 06:12:00			MT				
1189242	Doctor	TEST_checking1.dss	316 K	2005-04-27 06:29:00			MT				
1184041	VivDocRaj	CHECK_NEWWEBSERVERS.dss	316 K	2005-04-26 00:20:00			MT				NA
1184040	VivDocRaj	CHECK_NEWWEBSERVERS.dss	316 K	2005-04-26 00:20:00			MT				NA
1184039	VivDocRaj	CHECK_NEWWEBSERVER4.dss	316 K	2005-04-26 00:20:00			MT				NA
1176723	Doctor	test_DL_ATX3.dss	316 K	2005-04-22 09:10:00			MT				
1176521	Doctor	test_audownship9.dss	316 K	2005-04-22 08:24:00			MT				
1176113	VivDocRaj	774999vivdoc1WAV_DSP.wav	0 K	2005-04-22 00:20:00			MT				NA
1176114	VivDocRaj	atcheck2WAV_PCM.wav	0 K	2005-04-22 00:20:00			MT				NA
1172044	VivDocRaj	CHECK_NEWWEBSERVER1.dss	316 K	2005-04-21 07:10:00			MT				NA
1163005	Doctor	test_DL_ATX2.dss	316 K	2005-04-20 06:31:00			MT				
1160661	Doctor	test.wav	1551 K	2005-04-20 04:08:00			MT				
1156515	VivDoc2	Copy_4_of_Welcome.dss	42 K	2005-04-15 06:46:00							
1152906	VivDocRaj	test_ATX8.dss	316 K	2005-04-14 09:20:00			MT				NA

Checkbox operations

Checkbox functions facilitate the MT to perform group activity on the files.

- Download Selected Audio Files
- Download Compared Documents with audio files.

MT Bench

The MT Bench folder stores all of the audio files that are expected to come to the QA1 for edit. This feature is based on the fixed routing module. No activity can be performed this screen as this is a view only screen.

Audio Archive

Doc Archive

Download Recent Files

Template Archive

Search Records

QA Feedback Reports

My Feedback

Current TAT Status

Turnaround Time Reports

Billing Report

Account Activity Logs

FAQ

Send A Message

Change Password

Welcome, QA1.

New for Download:

MT Workbench:

Upload Transcripts:

Audio Files Total : 15

Audio Files Length Total : 63 Minute(s)

Audio Files Size Total : 5359 KB

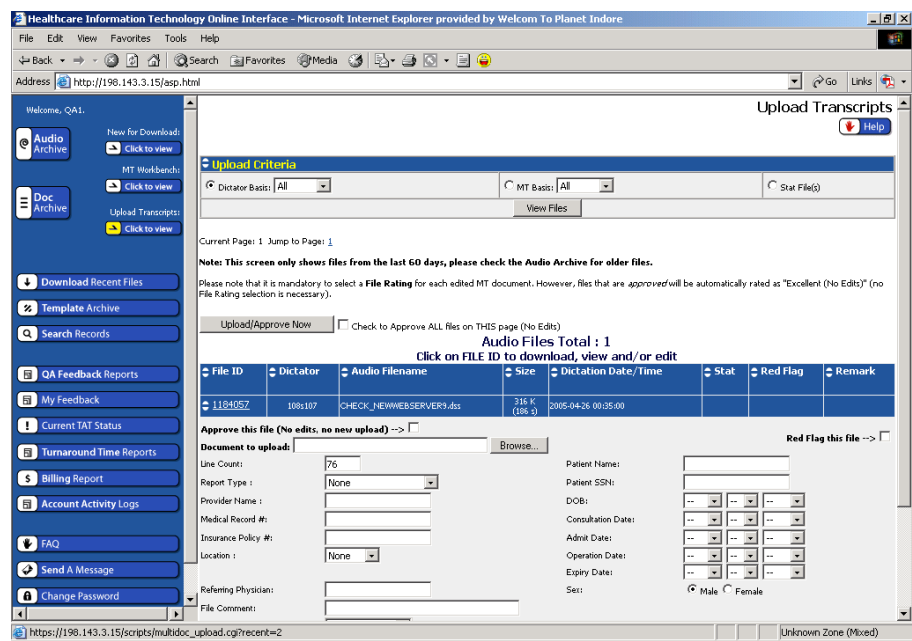
Note - This screen shows files which are expected to be assigned to this account for edit as of this time. This information is based on fixed file routing only and can change according to red-flag settings and the MTAdmin's file routing settings. Please note that this information is approximate and is for display only (you cannot download files from this screen).

Current Page: 1 Jump to Page: 1

File ID	Dictator	Audio Filename	Size	Dictation Date/Time	Stat	Red Flag	Status	MT	QA1	QA2	Remarks
1193110	108s107	CHECK_NEWWEBSEVER5.dss	316 K (186 s)	2005-04-28 06:12:00					112s111	114s111	116s111
1188942	108s107	TEST_checking1.dss	316 K (186 s)	2005-04-27 06:29:00					112s111	114s111	116s111
1184039	152s107	CHECK_NEWWEBSEVER4.dss	316 K (186 s)	2005-04-26 00:20:00					112s111	114s111	NA
1184040	152s107	CHECK_NEWWEBSEVER5.dss	316 K (186 s)	2005-04-26 00:20:00					112s111	114s111	NA
1184041	152s107	CHECK_NEWWEBSEVER6.dss	316 K (186 s)	2005-04-26 00:20:00					112s111	114s111	NA
1176723	108s107	test_DL_ATK3.dss	316 K (186 s)	2005-04-22 09:10:00					112s111	114s111	116s111
1176521	108s107	test_audownship9.dss	316 K (186 s)	2005-04-22 09:24:00					112s111	114s111	116s111
1176114	152s107	atxched2-WAV_PCM.wav	0 K	2005-04-22 00:20:00					112s111	114s111	NA
1176113	152s107	774999vivdoc1-WAV_DSP.wav	0 K	2005-04-22 00:20:00					112s111	114s111	NA
1172847	152s107	CHECK_NEWWEBSEVER2.dss	316 K (186 s)	2005-04-21 07:10:00					112s111	114s111	NA
1172844	152s107	CHECK_NEWWEBSEVER1.dss	316 K (186 s)	2005-04-21 07:10:00					112s111	114s111	NA
1172853	152s107	CHECK_NEWWEBSEVER3.dss	316 K (186 s)	2005-04-21 07:10:00					112s111	114s111	NA
1169035	108s107	test_DL_ATK2.dss	316 K (186 s)	2005-04-20 06:31:00					112s111	114s111	116s111
1168861	108s107	test.wav	1551 K (1498 s)	2005-04-20 04:08:00					112s111	114s111	116s111
1168602	108s107	Disregard_Audio1.dss	316 K (186 s)	2005-04-20 03:53:00					112s111	114s111	116s111

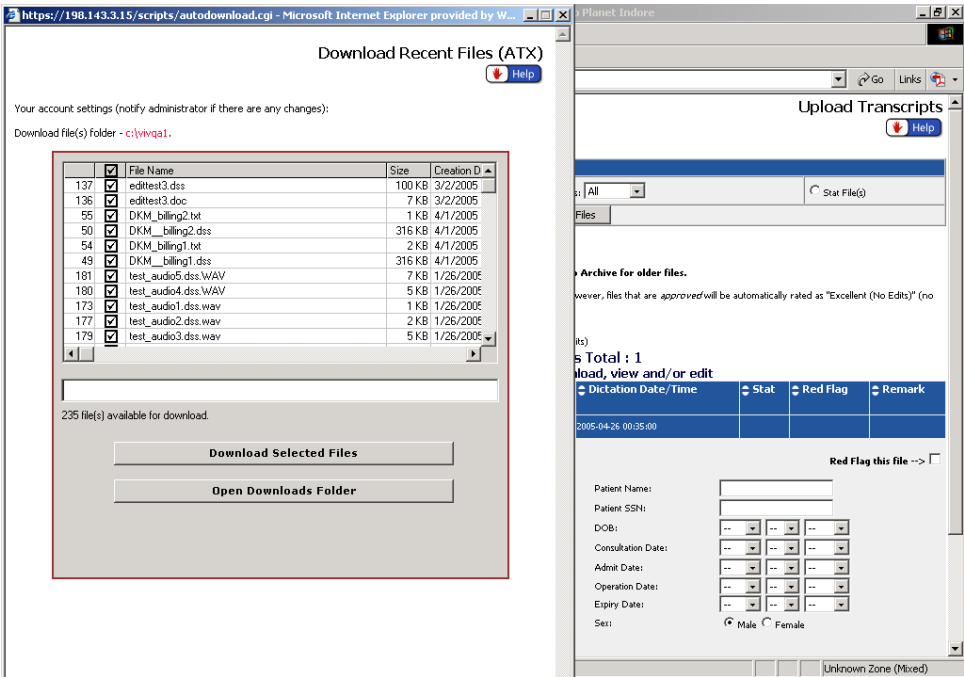
Under Edit

“Under Edit” shows all of the files being edited by the QA1. He can upload the transcribed files against the respective audio file from this screen. He/she can also add various attributes to the file while uploading it if the information is available.



Download Recent Files

This program downloads all of the dictations awaiting download to a specified directory on the user machine so that the user does not have to manually download individual files. The system shows all of the files in the Download Grid, and based on user selection, files are downloaded to the specified Downloads Folder.



Template Archive

The Template Archive is a store of all the templates uploaded by the doctor.

Template ID	Template Name	File Name	Owner ID	Default	Last Modified Date	Remarks
1184200	NewWebServer Template	CHECK_NEWWEBSESR10.txt	108107	✓	2005-04-26 04:07:00	Template
1034494		testfaq4.doc	108107		2005-03-02 04:40:00	good
508336		test_temp4.doc	108107		2004-08-03 02:48:00	
508334		test_temp5.doc	108107		2004-08-03 02:48:00	
499126	test_temp	test_DL_ATK4.txt	108107		2005-04-26 00:29:00	TB
1176115		10193346-03292005_MT.txt	108107		2005-04-22 00:33:00	
129411		Dummy333.doc	108107		2003-10-09 11:26:00	
537240	test template	Test_file4.txt	108107		2005-01-20 08:24:00	test template
508412	TMNH-HJ	emailtest1.DOC	108107		2004-08-04 07:25:00	Please use this templated for stat files now on
110290	Modified Template	new_temp4.doc	108107		2004-08-02 10:51:00	Test Template
505136	modify 1 temp	90426850-090720042.txt	108107		2004-10-26 04:38:00	this template use for orthopedics report
108627	KKS11	new_tem3p348.doc	108107		2004-08-14 08:55:00	TEMPALTE Testing2
505115	Testing Template	qa_uplevel126.doc	108107		2004-07-31 05:51:00	
508402		test_temp1.doc	108107		2004-08-03 02:48:00	
508415		test_temp6.doc	108107		2004-08-03 02:50:00	
508414		test_temp7.doc	108107		2004-08-03 02:50:00	
828021		temp2.doc	108107		2004-12-10 03:01:00	
526665		test_docched3.doc	108107		2004-08-12 10:05:00	

Column details:

1. Template ID: This column displays the ID assigned to the template by the system when uploaded.
2. Template: This column shows the name given to the template by the doctor while uploading.
3. File Name: This column displays the file name.
4. Owner ID: This column shows the doctor's ID who is the owner of the file.
5. Default: Shows the tick mark with a "Default" mouse-over image if the template was set default by the doctor while uploading.
6. Last Modified Date: Shows the date when the last modification was made to the template.
7. Remarks: This column shows the comment added by the doctor while uploading the template.

Checkbox Functions

The QA1 can check mark the templates and perform the following function:

Download Selected Templates

Search Records

Search Records helps to retrieve the medical (patient) records according to the selected search criteria.

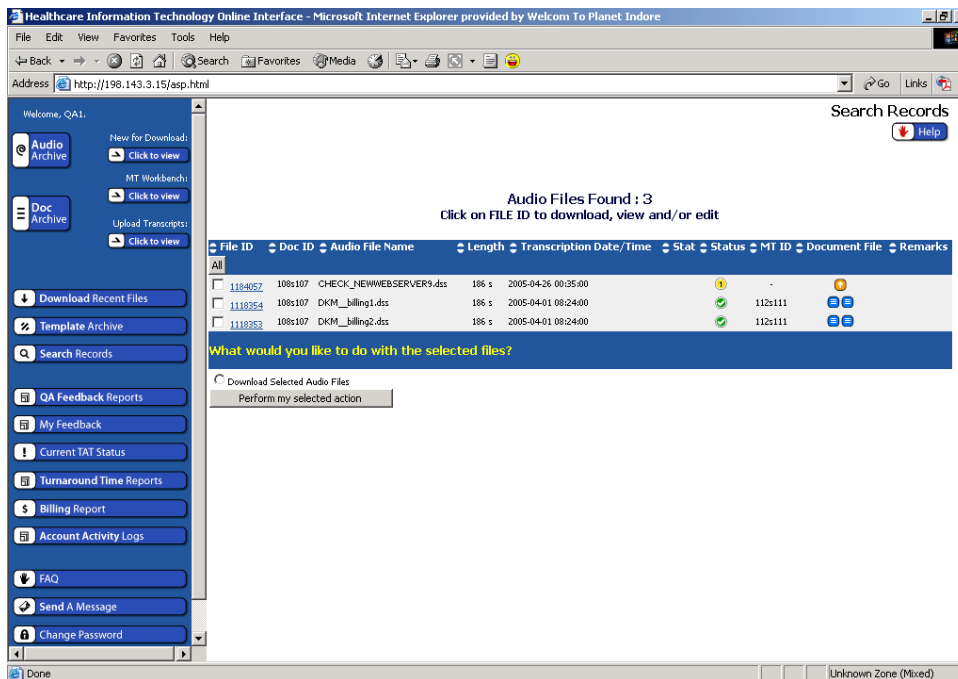
The screenshot shows a web browser window titled "Healthcare Information Technology Online Interface - Microsoft Internet Explorer provided by Welcom To Planet Indore". The address bar shows "http://198.143.3.15/asp.html". The page has a sidebar on the left with a "Welcome, QA1." message and a list of navigation links: Audio Archive, Doc Archive, Download Recent Files, Template Archive, Search Records, QA Feedback Reports, My Feedback, Current TAT Status, Turnaround Time Reports, Billing Report, Account Activity Logs, FAQ, Send A Message, and Change Password. The main content area is titled "Search Records" and contains a "Search Criteria" section. This section includes several search filters: File Type (Audio/Doc), Upload Date (From/To), Search on File Fields, Search on File Ownership (Audio File - Dictator ID, Document File - Transcriptionist ID), Search for Patient Details (Name, SSN, MRN, DOB, Sex), Search on Report (Report Type, Location, Stat, Note), and Search on Doctor (Provider name, Referring Physician). A "Search EPR" button is located at the bottom of the search criteria section.

Search Criteria are based on the following:

1. File Type - This gives the option to search an audio file or a document file.
2. Upload Date From – To: Select the period during which the file/files was/were uploaded.
3. Search on File Fields - Files can be searched on the basis of their fields – File ID, File Name, File Extension
4. Search on file Ownership – Files can be searched on the basis of ownership –
 - Audio File-Dictator ID
 - Document File - Transcriptionists ID – Here the account user ID is displayed that is of the QA1.
5. Search for Patient Details – Files can be searched on the basis of patient details: Name, Social Security Number (SSN), Medical Record Number (MRN), Date of Birth, Sex, Date of Consultation, Admission, Operation.
6. Search on Report – Files can be searched on the basis of report details: Report type, Location, Stat, Note
7. Search on Doctors – Files can be searched on the basis of doctor details: Providers Name, Referring Physician.

A new screen appears displaying the report of the searched file(s).

If Audio File(s) is/are retrieved



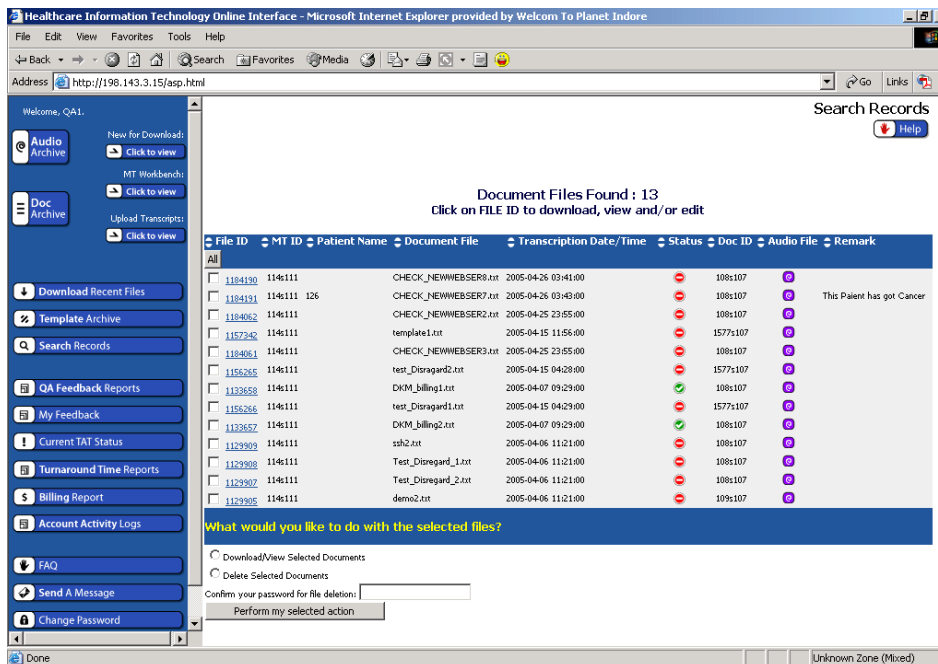
Column Details

1. File ID – This column displays the unique file ID assigned automatically by the system
2. Doc ID - This column shows the doctor (dictator) ID.
3. Audio Filename - This column shows the audio file name.
4. Length – This column displays the length of the audio file in seconds.
5. Transcription Date/Time – This column displays the audio file upload Date and Time as per EST.
6. Stat – A red tick is displayed in this column if the audio file is marked “Urgent” by the doctor.
7. Status – This column shows the file status with the help of a color schema.
8. MT ID – This column displays the MT/QA ID who last uploaded the file.
9. Document File – This column displays:
 - The orange button if the file is being transcribed or edited. Click this button to upload the document file.
 - The blue buttons for the complete MT/QA1/QA2 files depending upon the workflow set for the doctor.
10. Remarks – This column depicts the dictator's (doctor's) remarks for the transcriptionist.

Checkbox Functions

- Download Selected Audio Files

If Document File(s) is/are retrieved



Column Details

1. File ID – This column displays the unique file ID assigned automatically by the system.
2. MT ID – This column shows the MT/QA1/QA2 ID who last uploaded the file.
3. Patient Name – This column displays the patient name.
4. Document File – This column shows the document file name.
5. Transcription Date/Time – This column displays the upload date and time of the transcribed file.
6. Status – This column shows the file status through a color schema.
7. Doc ID – This column displays the doctor ID.
8. Audio File – This column displays:
 - The green color button if the audio file is online. Click it to play the audio file.
 - The red button if the audio file is offline. Click it to send a message asking the administrator to make the file online.
9. Remarks – This column displays the comment made by the transcriptionist while uploading the file.

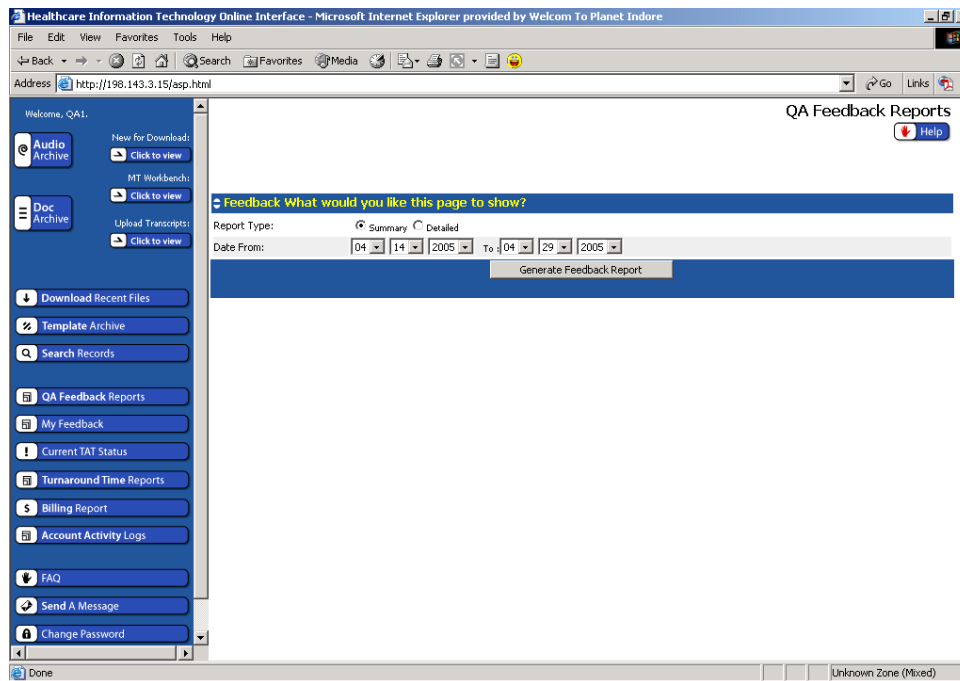
Checkbox Functions

Download/View Selected Documents

Note: More information will lead to less time consumption for the system to search for the files.

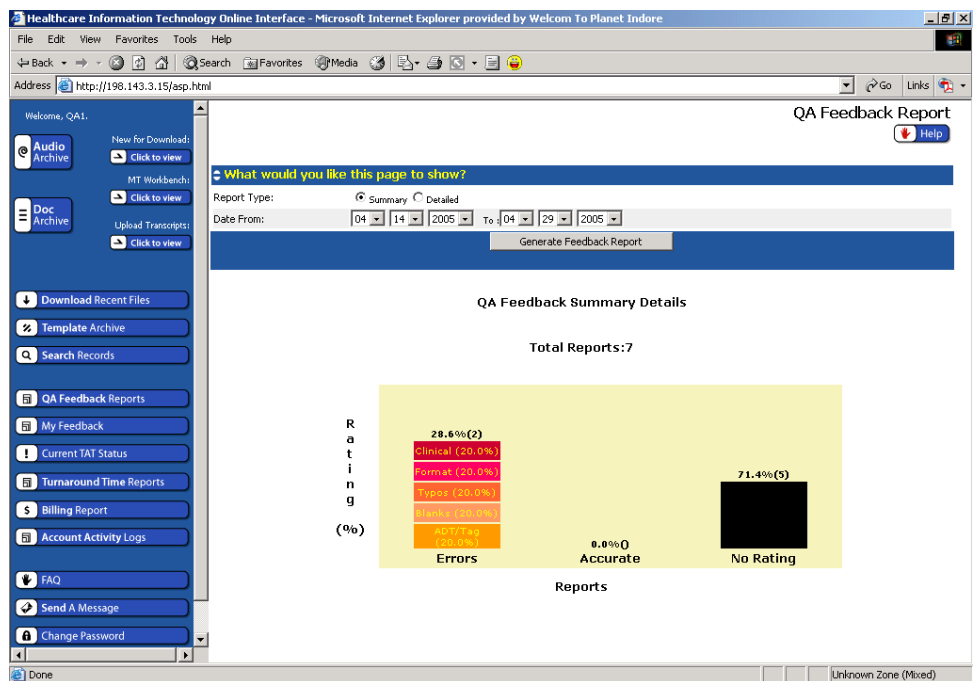
QA Feedback Reports

The QA Feedback feature helps the QA1 to generate the summary or detailed report of the feedback given by the QA2 for his performance.



Summary Feedback report is the graphical representation of performance feedback of the QA1. Three bars appear showing percentage of reports

- having errors
- which were accurate
- which were not rated.



Detailed Feedback Report gives file-to-file feedback details.

QA Feedback Report

What would you like this page to show?

Report Type: ☐ Summary ☐ Detailed

Date From: 04/14/2005 To: 04/29/2005

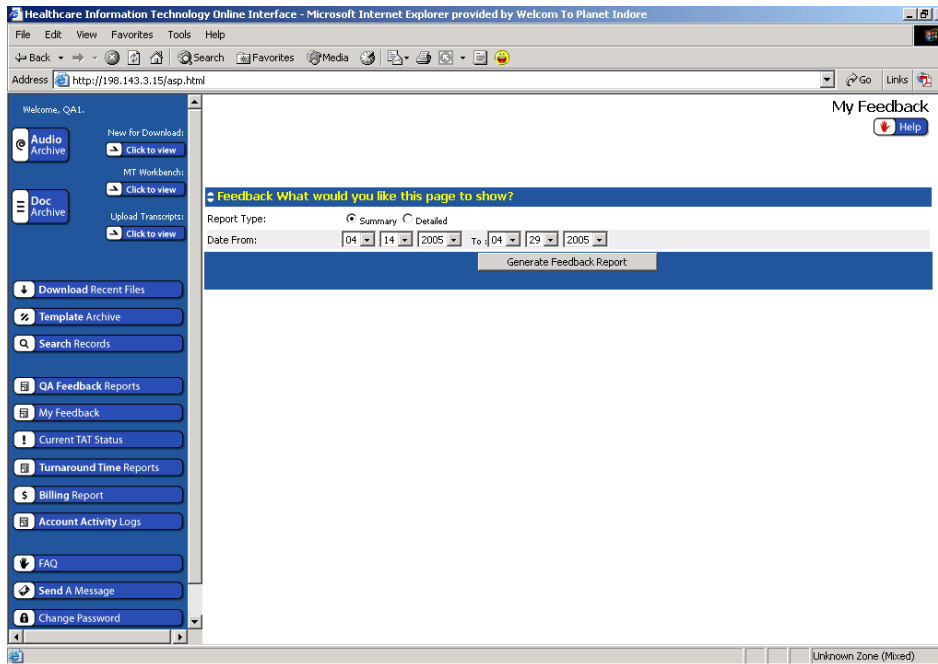
Generate Feedback Report

Current Page: 1 Jump to Page: 1

Doc File ID	QA ID	Document File	Transcription Date/Time	Dictator	Audio File ID	QA2 ID	QA2 File	C	F	T	B	A	NE	NR	Rating	Comment
1184131	1146111	CHECK_NEWWEBSE7.txt	2005-04-26 03:49:00	108s107	1184055	116s111	1184211									
1184130	1146111	CHECK_NEWWEBSE8.txt	2005-04-26 03:41:00	108s107	1184056	116s111	1184210									
1184062	1146111	CHECK_NEWWEBSE2.txt	2005-04-25 23:55:00	108s107	1184037	116s111	1184128									
1184061	1146111	CHECK_NEWWEBSE3.txt	2005-04-25 23:55:00	108s107	1184036	116s111	1184127									
1157245	1146111	template1.txt	2005-04-15 11:56:00	1577s107	1135277	111s0	1184127									
1156266	1146111	test_disagard1.txt	2005-04-15 04:29:00	1577s107	1135280	111s0	1184127									
1156265	1146111	test_disagard2.txt	2005-04-15 04:28:00	1577s107	1135277	111s0	1184127									

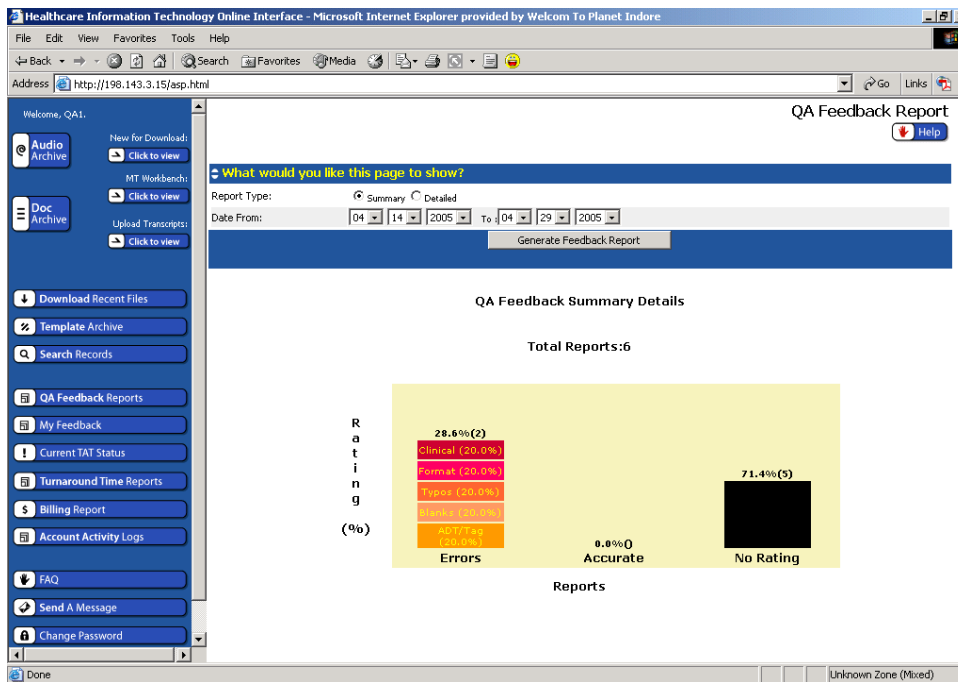
My Feedback

My Feedback feature helps the QA1 to generate a summary or detailed report of the feedback that he gave for the MT's performance at the time of file upload after editing.



Summary report is the graphical representation of performance feedback of the MT given by the QA1. Three bars appear showing percentage of reports

- having errors
- which were accurate
- which were not rated.



Detailed Feedback Report gives file-to-file feedback details.

QA Feedback Report

What would you like this page to show?

Report Type: ☐ Summary ☒ Detailed

Date From: 04/14/2005 To: 04/29/2005

Generate Feedback Report

Current Page: 1. Jump to Page: 1

Doc File ID	MT ID	Document File	Transcription Date/Time	Dictator	Audio File ID	QA1 ID	QA1 File	C	F	T	B	A	NE	NR	Rating Comment
1184184	112x111	CHECK_NEWWEBSE7.txt	2005-04-26 03:25:00	108x107	1184055	114x111	1184191								
1184183	112x111	test_testdownlodch18.txt	2005-04-26 03:25:00	108x107	1184056	114x111	1184190								
1184182	112x111	test_testdownlodch19.txt	2005-04-26 03:25:00	108x107	1184057	114x111	1184190								
1184059	112x111	CHECK_NEWWEBSE2.txt	2005-04-25 23:52:00	108x107	1184037	114x111	1184062								
1184058	112x111	CHECK_NEWWEBSE3.txt	2005-04-25 23:52:00	108x107	1184036	114x111	1184061								
1180953	112x111	billing_report_error.doc	2005-04-25 07:36:00	108x107	1082813	114x111	1184061								

Current TAT Status

The Current TAT Status displays the TAT details of the files, which are still with the QA1 for editing. No activity can be performed from here as it is read only screen.

Healthcare Information Technology Online Interface - Microsoft Internet Explorer provided by Welcom To Planet Indore

File Edit View Favorites Tools Help

Address http://198.143.3.15/asp.html

Current TAT Status

Download Recent Files

Template Archive

Search Records

QA Feedback Reports

My Feedback

Current TAT Status

Turnaround Time Reports

Billing Report

Account Activity Logs

FAQ

Send A Message

Change Password

TAT summary for current files

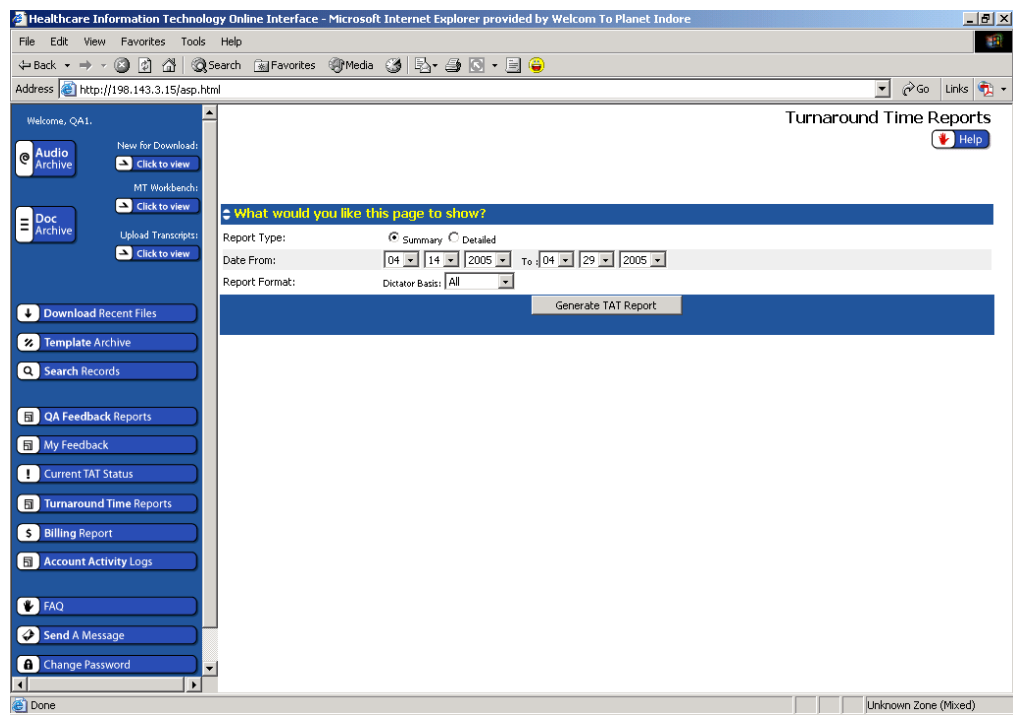
Audio File ID	Dictator	Audio Filename	Size	Dictation Timestamp	Stat	Status	Report Type	TAT Target	TAT Remaining	MT ID	QA1 ID
1184057	108s107	CHECK_NEWWEBSERVER9.dss	316 K (186 s)	2005-04-26 00:35:00			Gynecology	37 h	52h 22m OVERDUE	112s111	114s111
1082813	108s107	demo1.dss	121 K (70 s)	2005-03-18 03:53:00			None	34 h	987h 6m OVERDUE	112s111	
1057225	108s107	DKM_uploadat2.dss	316 K (186 s)	2005-03-09 08:40:00			Gynecology	29 h	1203h 10m OVERDUE	112s111	
1057224	108s107	DKM_uploadat1.dss	316 K (186 s)	2005-03-09 08:40:00			Gynecology	29 h	1203h 18m OVERDUE	112s111	
1057156	108s107	DKM_uploadat2.dss	316 K (186 s)	2005-03-09 08:32:00			None	29 h	1203h 30m OVERDUE	112s111	
1095956	108s107	Copy_of_Welcome.dss	62 K (36 s)	2005-03-23 16:18:00			Operative	21 h	867h 42m OVERDUE	112s111	
1095957	108s107	Welcome.dss	62 K (36 s)	2005-03-23 16:18:00			Ophthalmology	4 h	884h 42m OVERDUE	112s111	
1061197	1527s107	DKM_uploadat2.dss	316 K (186 s)	2005-03-10 06:50:00			Gynecology	27 h	1181h 12m OVERDUE	113s111	
877982	108s107	check_upload5.dss	316 K (186 s)	2004-12-30 02:10:00			Gynecology	35 h	2859h 48m OVERDUE	139s111	114s111
872572	110s107	Test_check.dss	316 K (186 s)	2004-12-27 09:49:00			None	18 h	2941h 18m OVERDUE	113s111	114s111
810893	109s107	Test_markascomplete7.dss	316 K (186 s)	2004-12-04 09:50:00			None	15 h	3497h 12m OVERDUE	113s111	114s111
740484	108s107	test_DOB3.dss	316 K (186 s)	2004-11-09 10:49:00			None	27 h	4083h 12m OVERDUE	112s111	114s111
448496	108s107	auto_comp3.dss	106 K (6 s)	2004-06-28 06:11:00			None	31 h	7300h 48m OVERDUE	112s111	114s111
775000	108s107	Test_UT4.dss	316 K (186 s)	2004-11-22 01:19:00			None	36 h	3771h 42m OVERDUE	112s111	114s111
338642	108s107	NEWS061.dss	135 K (78 s)	2004-04-19 01:10:00			Gynecology	36 h	8980h 48m OVERDUE	139s111	114s111
773129	108s107	Test_alenateM54.dss	316 K (186 s)	2004-11-20 07:55:00			None	30 h	3819h 6m OVERDUE	112s111	114s111
774996	108s107	Test_UT1.dss	316 K (186 s)	2004-11-22 01:16:00			None	36 h	3771h 42m OVERDUE	112s111	114s111

https://198.143.3.15/scripts/ss_tat_search.cgi

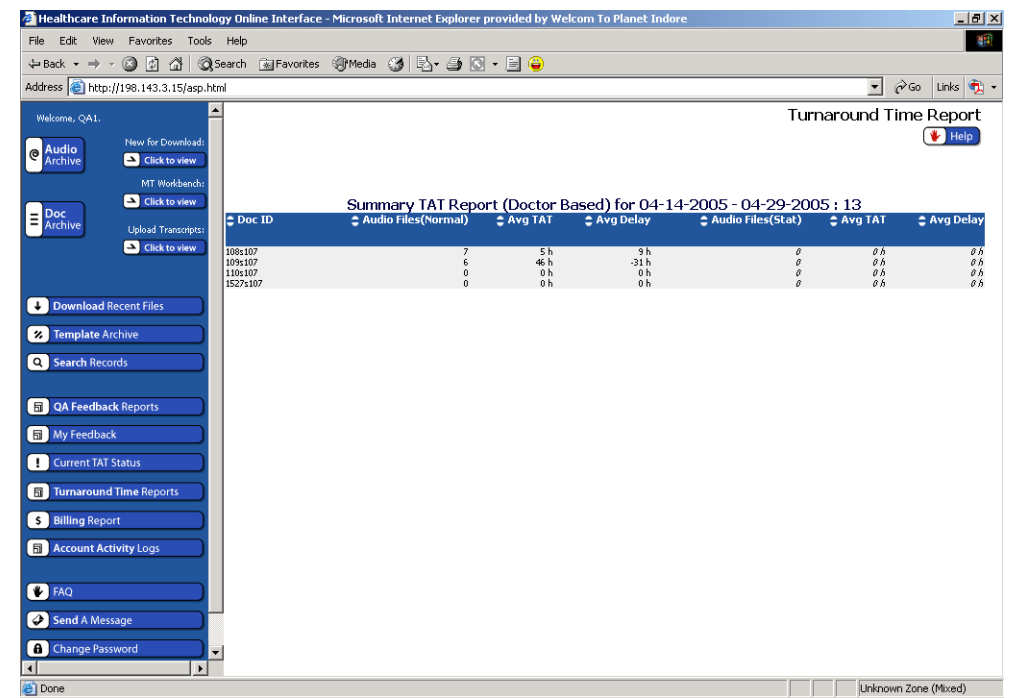
Unknown Zone (Mixed)

Turnaround Time Reports

The Turnaround Time Report feature helps to generate a Summary or Detailed TAT report of the edited files on dictator account basis for the selected time duration.



Summary TAT report displays the count of normal and stat (urgent) audio files, their average TAT and Average delay time for the selected doctor.



Detailed TAT report displays the file-to-file TAT details.

Healthcare Information Technology Online Interface - Microsoft Internet Explorer provided by Welcom To Planet Indore

Address: http://198.143.3.15/asp.html

Welcome, QA1.

Audio Archive: New for Download: Click to view. MT Workbench: Click to view. Upload Transcripts: Click to view.

Download Recent Files. Template Archive. Search Records. QA Feedback Reports. My Feedback. Current TAT Status. Turnaround Time Reports. Billing Report. Account Activity Logs. FAQ. Send A Message. Change Password.

Turnaround Time Report

Detailed TAT Report (Doctor Based - 108s107) for 04-14-2005 - 04-29-2005 : 7

Sno	MT ID	Doc ID	Audio File ID	Dictation Date/Time	Document File ID	Transcription Date/Time	Set TAT	Actual TAT	Difference
1	112s111	108s107	1153031	2005-04-14 09:45:00	1153128	2005-04-14 10:12:00	8 h	0.5 h	✓
2	116s111	108s107	1104055	2005-04-26 00:35:00	1104211	2005-04-26 04:20:00	8 h	3.8 h	✓
3	116s111	108s107	1104056	2005-04-26 00:35:00	1104210	2005-04-26 04:20:00	8 h	3.8 h	✓
4	116s111	108s107	1104036	2005-04-25 23:33:00	1104127	2005-04-26 01:01:00	15 h	1.5 h	✓
5	116s111	108s107	1104037	2005-04-25 23:33:00	1104128	2005-04-26 01:02:00	15 h	1.5 h	✓
6	112s111	108s107	1153065	2005-04-14 09:50:00	1153131	2005-04-14 10:12:00	8 h	0.4 h	✓
7	117s111	108s107	1152900	2005-04-14 09:30:00	1157409	2005-04-15 12:15:00	8 h	26.8 h	✗
Totals :							70.0 h	38.3 h	31.7 h
Averages :							10.0 h	5.0 h	4.0 h

Detailed TAT Report (Doctor Based - 109s107) for 04-14-2005 - 04-29-2005 : 6

Sno	MT ID	Doc ID	Audio File ID	Dictation Date/Time	Document File ID	Transcription Date/Time	Set TAT	Actual TAT	Difference
1	117s111	109s107	1152903	2005-04-14 09:30:00	1104122	2005-04-26 00:54:00	15 h	279.4 h	✗
2	113s111	109s107	1159373	2005-04-16 05:07:00	1159374	2005-04-16 05:09:00	6 h	0 h	✓
3	113s111	109s107	1159371	2005-04-16 05:00:00	1159372	2005-04-16 05:01:00	6 h	0 h	✓
4	113s111	109s107	1159368	2005-04-16 04:44:00	1159369	2005-04-16 04:50:00	6 h	0.1 h	✓
5	112s111	109s107	1153066	2005-04-14 09:50:00	1153130	2005-04-14 10:12:00	15 h	0.4 h	✓
6	112s111	109s107	1153067	2005-04-14 09:50:00	1153129	2005-04-14 10:12:00	15 h	0.4 h	✓
Totals :							63.0 h	280.3 h	-217.3 h

Billing Report

Billing Report feature enables the QA1 to generate a Summary or Detailed billing report on specific doctor account and file type (audio or document) basis for the selected date range.

Healthcare Information Technology Online Interface - Microsoft Internet Explorer provided by Welcom To Planet Indore

Address: http://198.143.3.15/asp.html

Welcome, QA1.

Audio Archive: New for Download: Click to view. MT Workbench: Click to view. Upload Transcripts: Click to view.

Download Recent Files. Template Archive. Search Records. QA Feedback Reports. My Feedback. Current TAT Status. Turnaround Time Reports. Billing Report. Account Activity Logs. FAQ. Send A Message. Change Password.

Billing Reports

What would you like this page to show?

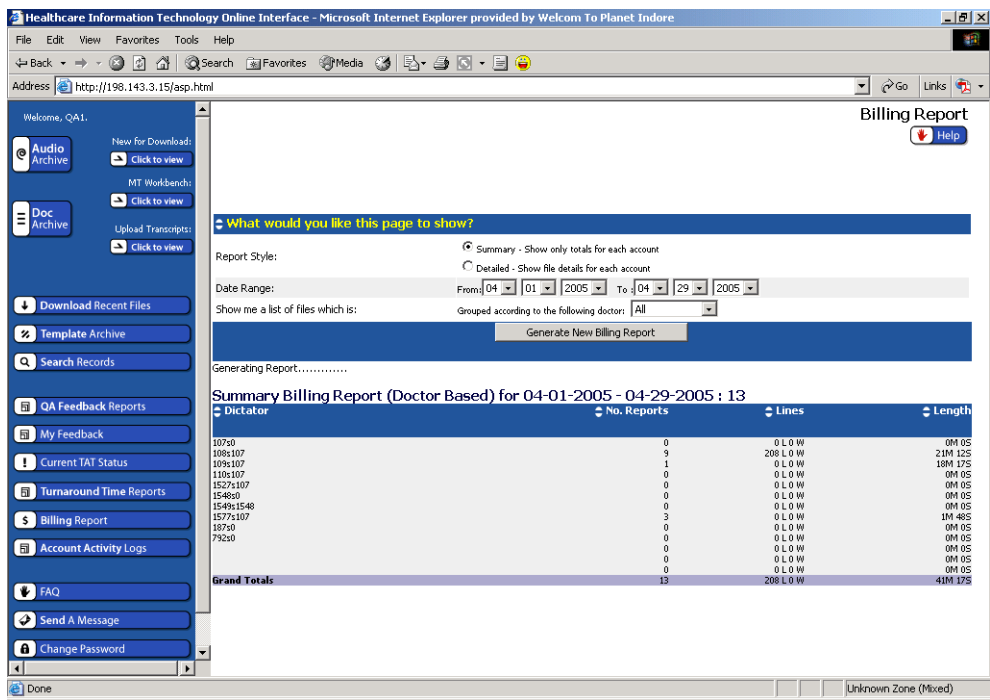
Report Style: ☒ Summary - Show only totals for each account ☐ Detailed - Show file details for each account

Date Range: From 04/01/2005 To 04/29/2005

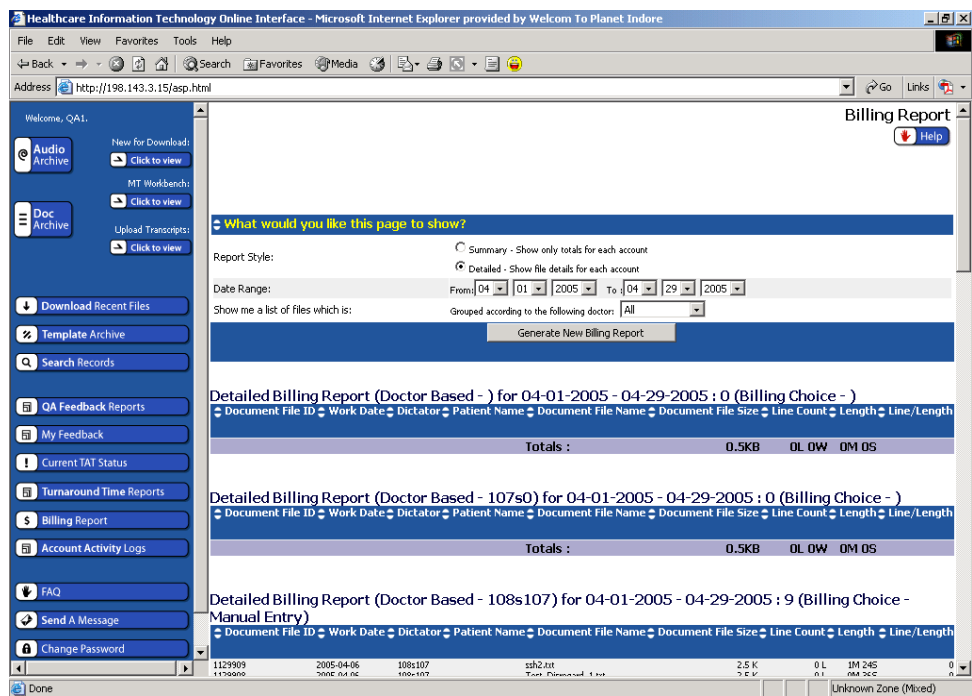
Show me a list of Files which is: Grouped according to the doctor: All

Generate Billing Report

Summary billing report shows number of reports, line count and number of audio files for the selected doctor.

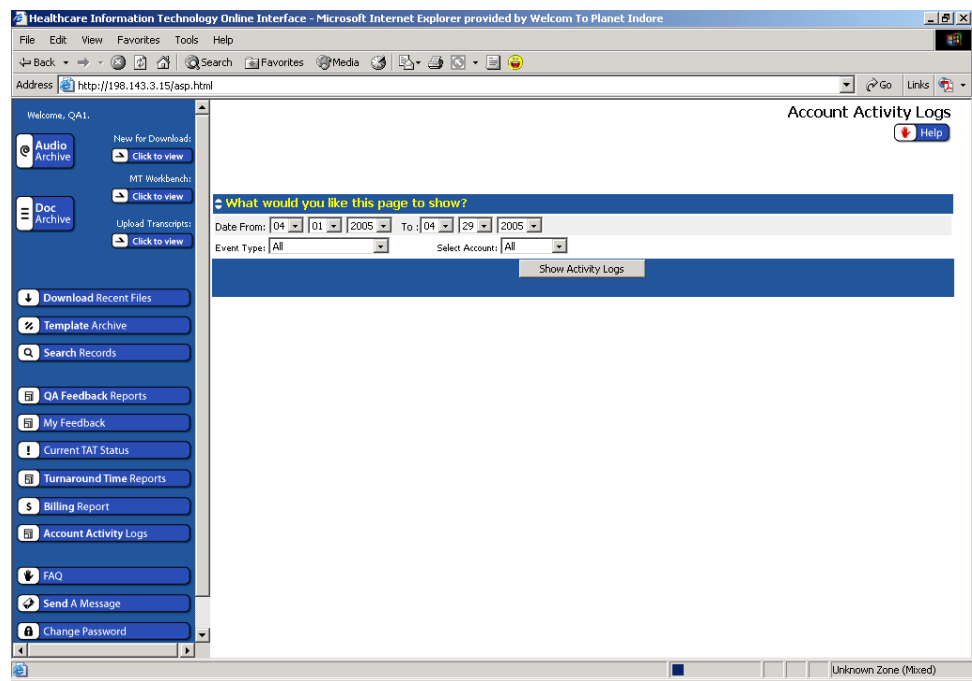


Detailed billing report displays the file-to-file billing details for the specific account for the selected date range.

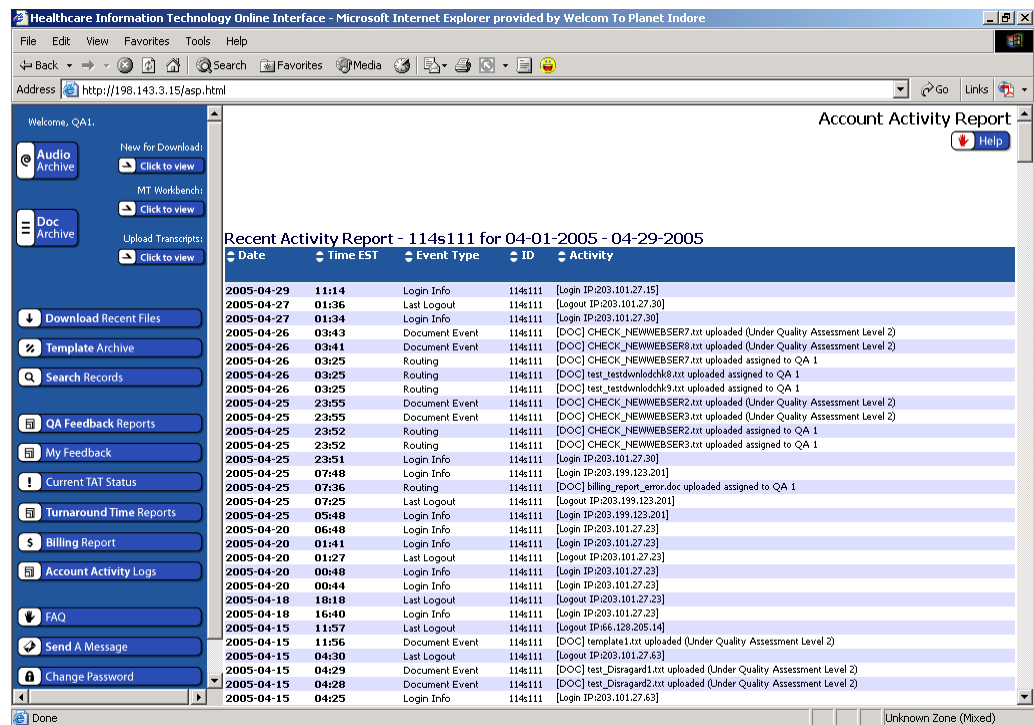


Account Activity Logs

The Account Activity Logs option helps the QA1 to generate his account activity report on event type and his account or specific doctor account basis for the selected date range.

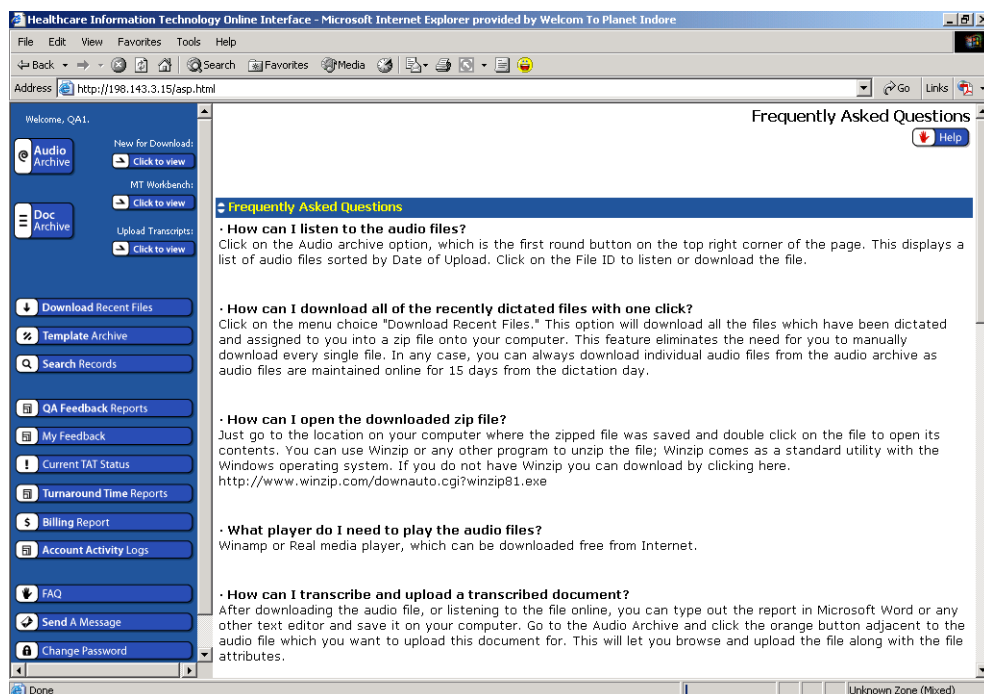


Account activity report displays the details such as date, time, event type, event type and description of event.



FAQ

FAQ refers to Frequently Asked Questions, which act as quick reference for the QA1 for his general queries. On clicking the FAQ option on the navigation menu, you get the screen similar to the one below.



Send A Message

The Send Message Function feature helps the QA1 to send messages concerning technical problem to the site administrator and to the MTs/QAs regarding transcription problem. In both the cases, message will be sent to MT Administrator.

The screenshot shows a web browser window titled "Healthcare Information Technology Online Interface - Microsoft Internet Explorer provided by Welcom To Planet Indore". The address bar shows "http://198.143.3.15/asp.html". The page has a blue sidebar with various links: Audio Archive, Doc Archive, Download Recent Files, Template Archive, Search Records, QA Feedback Reports, My Feedback, Current TAT Status, Turnaround Time Reports, Billing Report, Account Activity Logs, FAQ, Send A Message, and Change Password. The main content area is titled "Send a Message" and contains a "Send Message" section. It has two radio buttons for "Message Type": "Technical Issue (problem using the website)" and "Transcription Issue". Below these are fields for "Subject:" and "Message:". A "Send" button is at the bottom of the message field.

Change Password

This feature enables the QA1 to change his account password.

The screenshot shows the same web browser window as the previous one, but the main content area is titled "Change Password". It contains a "Change Password" section with three input fields: "Enter Old Password:", "Enter New Password:", and "Confirm New Password:". A "Change Password" button is located below these fields. The sidebar and browser window details are identical to the previous screenshot.

Exit

When QA1 clicks this option, he is logged out of the system.

Help Documentation

Help Documentation is one of the most important features of any software as it is a link between the user and the software. On every page you can see such help image



. On clicking this image, another window opens. When you go through this help documentation you will be having a thorough knowledge of the feature.

If you are interested in an online demo or to receive more information, please contact our Sales Department at sales@STATscriptOnline.com.

We are looking forward to hearing from you!